



IonWays
 Customer Service Center
 8745 Technology Way Suite C
 Reno, Nevada 89521
 (775) 324-2400

Water Ionizer Limited Warranty

To validate your warranty, complete this card and return it to the address shown above within 60 days of purchase.

WARRANTY OWNER INFORMATION

This warranty is extended only to the original purchaser.

Name _____

Address _____

Address _____

City _____ State _____ Zip _____

PLEASE check model: Isis _____ Athena _____ Delphi _____

Date of Purchase _____ Order No. _____

Serial Number _____

Contact Phone number (_____) _____

Warranty: The warranty on Emco Tech ionizers begins on the purchase date. The IonWays Lifetime warranty covers the original purchaser for LIFE on all parts (bumper to bumper) and 100% of labor costs in the first 5 years. After the first 5 years the purchaser is responsible for any labor costs (billed at \$60/hr.) to a maximum of \$199 per occurrence. Average repair time is less than one hour. IonWays will cover all shipping costs for 1 year, and then return shipping for up to 5 years from date of purchase. After that the purchaser is responsible for all shipping. Items that have not been assigned an RMA number will not be accepted.

This warranty only covers failures due to defects in materials and workmanship which occur during normal use. This warranty does not cover damage which occurs in return shipment, or failures which are caused by products not supplied by the warrantor, or failures which result from accident, misuse, abuse, neglect, mishandling, faulty installation, misapplication, improper insertion of consumables, set-up adjustments, maladjustment of consumer controls, improper operation or maintenance, alteration, modification, power line surge, improper voltage supply, commercial use, or service by anyone other than an IonWays authorized repair facility, or damage attributable to acts of God.

Limits and exclusions: There are no express warranties except as listed above. The warrantor is not responsible for incidental or consequential damage; for damages arising out of the use of any unauthorized attachment; or for damages resulting from the use of the product with a defective water faucet and/or water that is judged by the local authorities as "hard" (TDS over 300 ppm and/or hardness above 18 grains or 300 ppm). All express and implied warranties, including the warranties of merchantability and fitness for particular purpose, are limited to the applicable warranty period. Repair and/or replacement will be at the final discretion of IonWays.

You are REQUIRED to have a Return Authorization Number to obtain service. When repair is required, please call IonWays Technical Support at (775) 324-2400 for assistance. Revised 8/2009



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